

PATHWEST Board Communiqué

This Communiqué highlights key discussions and considerations from the 4 September 2025 Board Meeting.



The graphic features the logos of the Government of Western Australia and PathWest Laboratory Medicine WA at the top. Below the logos is a collage of four images: a group of people in a meeting, a man in a blue shirt talking on a phone, a man in a blue shirt looking at a laptop, and a woman in a yellow top smiling. The main text reads: "Healthcare professionals can now access PathWest results electronically through Healthlink". Below this is a thank you message: "Thank you for working with us to ensure timely and secure access to pathology results, supporting the best care for your patients." At the bottom is a blue button with the text "LEARN MORE" and a right-pointing arrow.

Healthcare professionals can now access PathWest results electronically through **Healthlink**

Thank you for working with us to ensure timely and secure access to pathology results, supporting the best care for your patients.

[LEARN MORE](#)

KEY MATTERS:

Electronic Results Delivery Project

Mr. Tim Evans, Chief Technology Officer, presented the Board with an update and overview of PathWest's Electronic Results Delivery Project. This project focuses on retiring the existing PathWest Direct system and replacing it with the new HealthLink system, providing a fully integrated system accessible via a web portal and compatible with Microsoft, Apple and Android operating systems. The Board discussed a range of issues this new platform addresses, including the ongoing migration of general practitioners and community referrers onto this platform and away from reliance on hardcopy results delivery, results message encryption, and better tracking of results delivery. Whilst the delivery and migration of this new platform is ongoing due to the bespoke nature of some client requirements, the progress to date and resulting feedback from the community has indicated great success and significant step forward to rapid pathology results delivery to the WA community.

Finance, Risk and Audit Committee Subject Matter Expert

In late 2024, the PathWest Board, through the Finance Risk and Audit Committee, resolved to appoint an independent subject matter expert to provide additional oversight and expert guidance in relation to a number of technology and cybersecurity projects underway. The PathWest Board deemed this appointment to be of substantial benefit to the Finance Risk and Audit Committee and decided to continue this appointment for a further 12 month period.

Safety and Quality Committee Report

Chair of the Safety and Quality Committee, Mr. Kevin Taylor, provided the Board with an overview of the business discussed at the Board Safety and Quality Committee meeting on Tuesday 26 August 2025.

The Chair reflected on the journey of the Committee since its inception, now being able to evolve further as a result of significant improvements made by PathWest staff over the years. The Committee reviewed and discussed several standing items including the Quality Management Report, Clinical Incident Report, and report from the Clinical Scientific Governance Committee. Specifically, the Clinical Scientific and Governance Committee was noted as having made strong progress in a short timeframe. In addition to these reports, the Committee received a report on the completion of the customer satisfaction survey project completed during the financial year including satisfaction ratings, key insights, findings, and ideas which will help inform future service enhancements across PathWest.

Finance, Risk and Audit Committee Report

The Board received an update from Ms Samantha Elder, Chair of the Finance Risk and Audit Committee on key matters considered by the committee

The Committee reviewed and discussed a number of standing items including PathWest's progress towards Essential 8 cybersecurity maturity, ongoing preparations and planning for the upcoming scheduled and highly anticipated Laboratory Information System cutover to the new production environment, and completion of a number of internal audits from a range of business units. The Committee Chair also focused on improvements within the procurement sphere, and notable progress made across a range of process modernisation initiatives to support PathWest's commitment to delivering efficient and sustainable services,

STANDING REPORTS:

Chief Executive Report

Dr. Hadlow presented the Chief Executive report which included the following items:

- The introduction of the 2025 PathWest Innovation Challenge; an internal, organisation-wide initiative focused on driving employee-led operational efficiencies.
- Considerations to the provision of phlebotomy services directly in emergency departments to assist in system-wide service delivery improvements.
- A range of infrastructure maintenance and equipment improvement projects underway across several sites.

MESSAGE FROM THE BOARD CHAIR:

The month of August, I had the pleasure of visiting with PathWest staff at our Forensic Biology department who play a pivotal role in supporting the WA Police and Justice system. In addition to a number of internal and stakeholder meetings, I was also able to meet with Board Chairs of other WA Health Service Providers and the Minister for Health, Hon Meredith Hammat MLA to discuss the state of health in WA including system pressures, opportunities, and key initiatives on the horizon.

NEXT MEETING

The next scheduled Board meeting will be held in Perth on 2 October 2025.



Ms. Angie Paskevicius
Chair, PathWest Board
September 2025