

Collection Notice

<p>Why are you receiving this notice?</p>	<p>You are receiving this collection notice because your personal information is being collected to provide pathology services and to assist healthcare professionals in providing appropriate medical care.</p>
<p>Who is collecting your information?</p>	<p>Your personal information is being collected by PathWest Laboratory Medicine WA (PathWest).</p> <ul style="list-style-type: none"> ● Contact details: PathWest ● Phone: 13 PATH (7284) ● Email: info.pathwest@health.wa.gov.au
<p>What personal information is being collected?</p>	<p>The following information is being collected:</p> <ul style="list-style-type: none"> ● Name, date of birth, address (postal and email) and phone contact details ● Medicare number or other healthcare identifiers (e.g. Department of Veterans' Affairs number, private health fund and insurance details) ● Medical history and other health information relevant to your care, including your previous and current medical history and your family medical history (where clinically relevant) ● Details of requested pathology tests and results ● Samples and specimens collected and used for pathology testing and the Newborn Bloodspot Screening program ● Specimen information collected for testing ● Requesting / referring doctor and relevant healthcare provider details ● Information about tissue donation or intended tissue donation (where relevant to your care) ● Health and personal information required to conduct pre-employment screening checks ● Administrative and operational information required to support service delivery
<p>What are the consequences if your personal information isn't collected?</p>	<p>Without your personal information we may not be able to perform the requested pathology tests or other services requested.</p>
<p>When can your personal information be shared?</p>	<p>Your personal information may be shared with healthcare professionals, health service providers, internal teams and organisations involved in your care or payment processing in order to:</p> <ul style="list-style-type: none"> ● Provide pathology services and medical care ● Communicate test results to you and your treating clinicians ● Process billing and obtain payment for our services including from Medicare, private health insurers, or other responsible organisations) ● Contact you and / or your health care provider so that we can administer, manage, maintain and improve our services, processes and procedures ● Meet legal and regulatory requirements ● Support service delivery, education, research, and quality improvement activities ● Support forensic and coronial investigations including where information is required to assist a coroner or other authorised body in accordance with applicable legislation
<p>Will your personal information be disclosed to anyone overseas?</p>	<p>PathWest may, where necessary, refer tests to third-party providers, including external laboratories, for highly specialised or confirmatory analysis. As a result, your personal information may be disclosed outside Western Australia and, in some circumstances, outside Australia.</p>

<p>Legal authority to collect your personal information</p>	<p>Your personal information is collected in accordance with applicable legislation, including:</p> <ul style="list-style-type: none"> • <i>Coroners Act 1996</i> • <i>Criminal Investigation (Identifying People) Act 2002</i> • <i>Freedom of Information Act 1992</i> • <i>Health Insurance Act 1973 (Cth)</i> • <i>Health Services Act 2016 and Health Services (Information) Regulations 2017</i> • <i>Human Tissue and Transplant Act 1982</i> • <i>Information Commissioner Act 2024</i> • <i>My Health Record Act 2012 (Cth)</i> • <i>Privacy and Responsible Information Sharing Act 2024</i> • <i>State Records Act 2000</i>
<p>How to access your information or make a complaint</p>	<p>If you have any complaints about how your personal information has been handled, collected, used, or shared, please contact</p> <p>Client Liaison Department Phone: 13 PATH (7284) Online: Complete https://forms.office.com/r/JZfVHueXeP Email: feedback.pathwest@health.wa.gov.au Mail: PathWest Client Liaison Department Locked Bag 2009 Nedlands WA 6909</p> <p>If you would like to access or correct the information we have collected about you, please contact PathWest Freedom of Information:</p> <p>PathWest Freedom of Information Email: pathwest.foi@health.wa.gov.au Mail: PathWest Freedom of Information Locked Bag 100 Palmyra DC WA 6961</p>